



Quality Policy Statement

Powerday's Directors, Senior Managers and Staff are committed to providing a service to its customers that consistently meets their needs complying at all times with all regulatory and statutory requirements. Powerday aims to enhance customer satisfaction through the effective application of a Quality Management System.

The Quality Management System is consistent with **ISO 9001: 2015**. Its purpose is to ensure the Company objectives for continual improvement and commitment to Quality is maintained at all times thereby satisfying the needs and expectations of its customers.

Company personnel have a responsibility to ensure that customers receive a quality service. The Company's services and systems are designed and managed to meet customer requirements by the simplest and most cost-effective means possible.

The Company is committed to a training policy that ensures all personnel have the necessary competence and training to perform their duties. The Quality Policy is understood by and communicated to all staff within the Company. It is the responsibility of Directors and Senior Management to investigate any quality issues arising from the delivery of this Quality Policy and to ensure any corrective and / or preventive action is implemented whenever required.

To achieve the above the Company's Quality System and Quality Objectives are reviewed at regular intervals to monitor relevance and effectiveness to ensure our policy remains appropriate and fit for purpose in meeting our customers' needs.

Signed.......... Date..........

Mark Bensted
Chief Executive Officer